

City Council / Homeowner and Neighborhood Association Presidents' Meeting
Tuesday, June 21, 2016
Minutes

Mayor Voelker called the meeting to order and asked everyone to introduce him or herself.

Presentation

- UTILITY BILLING CHANGES AND PREPARING FOR SUMMER WATERING
 - Cara Copley, Treasury and Revenue Manager provided a presentation to the attendees
- Summer of 2015 and preparing for summer 2016:
 - Spikes in water consumption paired with increases in water rates caused a record amount of calls to the City's water customer service lines last summer.
 - The combination of the two was attributed to a "perfect storm" of events last year where a wet spring, dry summer, 67 percent increase in wholesale rates since 2011 and quadrupling of allowed water time due to easing of water restrictions led to high water use and bills for many customers.
 - We continue to encourage customers to enroll in the www.WaterMyYard.org program which uses rainfall data to determine when yards need to be watered.
 - Also, if customers have questions about their bill or need assistance in any way, please have them contact us at 972-744-4120 or customer.service@cor.gov.
- New look of utility bills:
 - The City plans to contract out the printing of City utility bills; the changes are targeted to go into effect in October.
 - The new printing plan will allow for a new look for the utility bill, both online and in print, that includes a graph of a customer's past 13-month usage data.
 - Customers preferred bill delivery method will remain the same with the new format.
- Utility bill delivery options and payment options:
 - We also took a few minutes to remind customers that there are several ways of receiving monthly utility bills: traditional paper bill, e-bill and paperless option.
 - Additionally, customers have many options to pay their utility bill each month without having to write a check or come to City Hall. Details about payment options and to update bill delivery options can be found at www.cor.net/payyourbill.
- Discounts available to seniors and homeowner/neighborhood associations:
 - Our first discount is for residential customers 65 years of age or older. The reduced residential trash collection fee is \$13.33/month compared to the rate without the discount of \$18.
 - For more information, please visit <http://www.cor.net/index.aspx?page=1636>
 - A 40% discount is offered to Homeowners Associations on water used for irrigating common areas.
 - The discount will only apply to water used for irrigation purposes which is metered separately from other uses.

- For more information, please visit:
<http://www.cor.net/index.aspx?page=1636>
- A similar presentation was given to the City Council on Monday, June 13th
 - That presentation is online at the following website:
<http://richardson.tx.swagit.com/play/06132016-1017>

Current Events

- NTMWD PRESENTATION TO CITY COUNCIL
 - Monday, June 6th, Staff from the North Texas Municipal Water District (NTMWD) provided an overview of its water and wastewater systems, current and projected demand, and several proposed projects
 - Proposed water projects include:
 - Lower Bois d'Arc Reservoir
 - Main Stem Pump Station
 - NTMWD's water rates are expected to increase from the current \$2.29 per 1,000 gallons to \$2.53 per 1,000 gallons in fiscal year 2017 due to new projects, increasing population, and maintenance needs
 - Rate still leaves costs at ¼ penny per gallon of treated water delivered
 - One of the lowest rates in the U.S:
 - Average monthly water/sewer bills for the Dallas area are \$110/month
 - Austin residents pay around \$225 per month on average
 - Atlanta and Seattle residents pay more than \$300 per month on average
 - NTMWD staff are hoping more consumers will help lower their water bills and lower costs for the entire district by taking advantage of Water My Yard:
 - Free online service
 - Notifies participants weekly of the amount of water they should be putting on their lawns to maintain lawn health
 - Based on sprinkler design and local precipitation rates
(www.watermyyard.org)
- MAINTENANCE STRATEGIES OUTLINED
 - Monday, June 6th City Council reviewed an overview of current maintenance strategies and future needs of streets, screening walls, water, wastewater, bridge railings, traffic signs and markings:
 - Streets: The City has developed maintenance strategies for streets; planning preventive maintenance for streets in good condition and bringing streets labeled "fair" up to good status through localized concrete repair
 - Screening walls: More than 340 screening walls were inventoried in 2015-16, including 129 city-maintained walls and 214 that are privately maintained

- About 38,000 square feet of city-maintained walls have been power-washed this year, with an additional 38,000 square feet to be washed before the end of September
 - Water: The City is actively engaged in water meter replacement among its 34,652 water meters, a multi-year plan based on age of meters
 - The goal is to replace all touch wand meters with those that are read remotely (via drive-by electronic reading) within 10 years, averaging 3,000 replacements per year
 - Wastewater: The City operates and maintains a 428-mile collection system for wastewater
 - In 2015-16, sewer main inspection and cleaning has increased, an overflow emergency response plan has been developed and an engineering firm has been selected to conduct an assessment of the collection system
 - Bridge railings: 2015-16 marks the completion of maintenance for 25 enhanced bridges targeted for updates, and the beginning of a new bridge maintenance program as a result of a recent inventory that included “non-enhanced” bridges
 - Traffic signs: The City maintains 21,462 signs, including traffic control signs and street signs
 - Sixty-four percent of small street name signs have been identified as needing replacement and work continues on replacing these signs in two zones per year at 400-500 locations, a five-year plan started in 2014-15
 - Markings: The City is responsible for ongoing maintenance of a variety of pavement markings, including 180 school zone crosswalks, 18 miles of bike lanes and 400 miles of lane line “buttons”
- **INFRASTRUCTURE PROJECTS WEBSITE**
 - Since 2010, the City Council has more than doubled general fund dollars that are dedicated to making infrastructure improvements in the community
 - City launched a new website this week to make it easier to find out more about such projects
 - Richardson Projects site (www.cor.net/projects) features an interactive map with specific information about road, sidewalk, alley, trail and building construction
 - Blue and red “pins” on the map help users identify construction projects in two categories:
 - Those funded through the City’s general fund (blue)
 - Those funded by the 2015 Bond Program (red).
 - A click on any of the pins provides the following information:
 - location/address
 - details/description
 - expected start date
 - expected completion date
 - contact information

- Signs placed at construction sites will further identify projects and direct viewers to the website for more information
- RAYTHEON OPENS CITYLINE FACILITY
 - Monday, May 9th, Raytheon officially opened its new location on the east side of the new CityLine development
 - Ribbon cutting was preceded by remarks from Texas Gov. Greg Abbott
 - 489,000-square-foot, three-building complex
 - Relocated its Garland workforce, around 1,900 employees, to the new location
 - Raytheon specializes in defense, civil government and cybersecurity solutions
- DART BOARD OF DIRECTORS REPRESENTATIVE
 - Former Richardson Mayor Gary Slagel was reappointed to represent Richardson on the Board of Directors for DART at the May 9th City Council meeting
 - Slagel has served on the Board since first appointed by the Richardson City Council in 2011
 - He has also been appointed by the towns of Addison and Highland Park and the City of University Park to represent these municipalities on the DART Board
 - While on the Board, Slagel has served on the Transit Oriented Development and Budget and Finance committees as well as Chair of the Regional Transportation Council
 - He served most recently as DART Board Secretary
- SPRING VALLEY ROAD PROJECT UPDATE
 - Monday, May 16th City Council reviewed the progress of the West Spring Valley Road Rehab Project
 - The design phase is complete and bidding will commence in July
 - Richardson is joined by the City of Dallas, Dallas County and the North Central Texas Council of Governments in funding
 - \$12.9 million initiative
 - Specific plans for the 1-mile section of road include:
 - Pavement repair (street, curbs, approaches, sidewalks)
 - Bridge enhancements (Cottonwood Creek and Hunt Branch)
 - Five Z-shaped pedestrian crossings
 - 44 street light upgrades
 - Weathered Drive intersection improvements
 - Traffic signal improvements (at Waterfall Way, Maham Road and Waterview Drive)
 - Staff will update the City Council as to final scope, budget and funding
 - Construction expected to begin in the fall
- RISD / PISD BOND ELECTION RESULTS
 - May 7th, voters passed both:
 - Plano ISD's \$481 million bond proposal
 - Richardson ISD's \$437 million bond proposal

- More than 78 percent of voters participating in the election in the Plano ISD approved the bond proposal
- RISD bond proposal was approved by close to 67 percent of participating voters.
- In addition, the RISD election filled three Board of Trustee seats:
 - Kris Oliver, Vice President, Place 3
 - Katie Patterson, Place 4
 - Eron Linn, TASB Delegate Alternate, Place 5
- AMERICAN HEART ASSOCIATION’S MISSION:LIFETIME EMS AWARD
 - Richardson Fire Department has received the American Heart Association’s Mission: Lifeline® EMS Silver Award
 - Recognizes the Department’s commitment to the treatment and transportation of patients who suffer a severe heart attack known as a STEMI (ST-Elevation Myocardial Infarction)
 - Program seeks to save lives by closing the gaps that separate these heart attack patients from timely access to appropriate treatments
 - In order to qualify for the Award, at least eight STEMI patients have to be treated within a year, with the provider performing evaluation, testing, information transmittal, and transportation of each patient to a hospital and into an operating room within 90 minutes
 - Richardson Fire Department responded to 291 chest pain calls in 2015
 - Of those calls, 16 were identified as STEMIs
- NEIGHBORHOOD POOL SCHEDULES
 - A shortage of lifeguards will cause four of Richardson’s neighborhood pools to have new operating hours this summer
 - Lack of lifeguards is affecting recreation departments not only in North Texas, but nationwide
 - Neighborhood pools opened June 4
 - Each neighborhood pool will be closed two days per week
 - No pool will be closed two days in a row and all are open Saturdays:
 - Cottonwood and Terrace pools will close for the summer Aug. 1 and the Glenville and Canyon Creek pools will close Aug. 14.
 - Heights Family Aquatic Center will also have modified hours in August
 - Heights Family Aquatic Center hours after Aug. 14 will be 1-8 p.m. Aug. 15-19 and weekends only Aug. 20-Sept. 5, noon-9 p.m.
 - Following is the neighborhood pool modified schedule for summer 2016—
 - Canyon Creek
Closed Monday and Wednesday
Open Tuesday, Thursday, Friday, Saturday and Sunday 1-8 p.m.
 - Cottonwood
Closed Tuesday and Sunday
Open Monday, Wednesday, Thursday and Friday 1-6 p.m.
Open Saturday 1-8 p.m.

- Glenville
Closed Tuesday and Friday
Open Monday, Wednesday, Thursday, Saturday and Sunday 1-8 p.m.
 - Terrace
Closed Monday and Thursday
Open Tuesday, Wednesday and Friday 9 a.m.-5 p.m.
Open Saturday and Sunday 1-8 p.m.
- EISEMANN CENTER 2016-17 SEASON
 - The Eisemann Center has announced its 2016-17 “Eisemann Center Presents” season:
 - “Charlotte’s Web,” part of the Methodist Richardson Family Theatre Series
 - “A Carlin Home Companion: Growing Up With George” featuring Kelly Carlin, only child of the late comedian George Carlin
 - Paul Taylor Dance Company
 - “Greater Tuna” directed by Jaston Williams
 - “The Hip Hop Nutcracker”
 - “What’s Going On: The Marvin Gaye Experience” (featuring Brian Owens)
 - “The Futurist—Adam Trent” (Next Generation of Magician)
 - “The Original Stars of American Bandstand”
 - Jeffrey Siegel’s Keyboard Conversations® 30th Anniversary
 - Single tickets go on sale July 11
- EASTSIDE PHASE II ART PIECE
 - Five-member Artist Selection Committee chosen to evaluate art proposals for a new public art installation in Eastside Phase II has picked its selection for the project: 70-foot, lighted glass and steel sculpture
 - The piece received unanimous approval by the Cultural Arts Commission May 11 and the positive comments from the City Council Monday, May 16th
 - Ed Carpenter was chosen from 22 artists who responded to the City’s Request for Qualifications last year
 - Specialized in large scale public art installations for 40 years, including a light sculpture at the Dallas Convention Center installed in 2003
 - Based in Portland Oregon
 - Public-private partnership with funding coming from both the development and the City through the Hotel/Motel Tax Fund and the TIF (Tax Increment Financing) Fund
 - Plans will move forward for finalizing the timeline, negotiating and executing the artist agreement, and finalizing the site work details
 - Expected completion date is May 2017

Closing Comments

Dan Johnson, City Manager, reminded the attendees that there will be no July meeting. The next City Council / Presidents meeting will be held on Tuesday, August 16th at 7:00 a.m. in the Richardson Room of City Hall.

Mayor Voelker thanked everyone for attending and adjourned the meeting.

Attendees

<u>Name</u>	<u>Association</u>
JEFF SELBY	ARAPAHO HEIGHTS
GENE LAWRENCE	BERKNER PARK
RON TAYLOR	BRIDGEWATER CROSSING
JEREMY THOMASON	CANYON CREEK
MARK SOLOMON	CITY COUNCIL
PAUL VOELKER	CITY COUNCIL
STEVE MITCHELL	CITY COUNCIL
SCOTT DUNN	CITY COUNCIL
CARA COPLEY	CITY OF RICHARDSON
DAN JOHNSON	CITY OF RICHARDSON
KISHA MORRISON	CITY OF RICHARDSON
TAYLOR LOUGH	CITY OF RICHARDSON
JOHN GEESLIN	COTTONWOOD CREEK
JENNIFER BLIVEN	CREEK HOLLOW
LARUTH MORROW	ESTATES NORTH
LEE HUBBARD	ESTATES OF PRAIRIE CREEK
JOHN FRITSCH	FAIRWAYS OF SHERRILL PARK
FRANCISCO PACO OTAL	GLENVILLE PARK
JANET DEPUY	HEIGHTS PARK
G. SCOTT WADDELL	JJ PEARCE HOA
GREG IMMEL	JJ PEARCE HOA
JOHN VEATCH	MARLBOROUGH SQUARE
NICK ROBIRON	MARLBOROUGH SQUARE
MIKE PROCH	MORONEY FARMS
JANICE GRAMADIN	NORTH COLLEGE PARK
MARCIA GRAU	NORTHRICH
MICHELLE BROWN	RESERVE AT SHARPS LANE
BRIAN ERICSON	RICHARDSON HEIGHTS
SANDRA MICHAELS	SHERRILL PARK
TOM ROHM	SPRINGPARK
BOB MACY	TOWN NORTH PARK
LEN FOSTER	TOWN NORTH PARK

JERRY NICHOLS
FRANKLIN BYRD
BILL ZEIGLER
JIM BAILEY
RANDY ROLAND

UENHA
WATER PRESERVATION
WATERVIEW PRESERVATION
WYNDSOR ESTATES
WYNDSOR ESTATES